



# Repairs

Samantha Lavi Artistry has a **ONE YEAR** free repair policy. This covers instances such as: a necklace chain breaking, clasp breaking, or a stone or bead comes loose, **without force being applied to it**. For example, if your child accidentally pulls on your necklace and breaks the chain or pulls out a stone, this is *not* covered under the return policy. If your piece breaks due to an instance as mentioned in the example but you still would like it repaired, I'd be happy to repair the piece for a small fee. Keep in mind that all Samantha Lavi Artistry pieces are handmade and delicate to an extent.

Any damaged/broken piece that complies with the above policy will be repaired free of charge, but shipping charges are the responsibility of the customer. Please email [SamanthaLaviArtistry@gmail.com](mailto:SamanthaLaviArtistry@gmail.com) with a photo of the piece to begin the process.

Samantha Lavi Artistry does not accept returns/exchanges or repair of pieces that show aging because every person's body chemistry is different, and may affect the jewelry differently therefore making these factors outside of the control of Samantha Lavi Artistry.

*Thank you for supporting my small business!*

