



Returns & Exchanges

At Samantha Lavi Artistry, I want you to *love* what you ordered. If something is not right, I want to make it right! Please send an email to SamanthaLaviArtistry@gmail.com and I will respond within 24 hours.

Exchanges or returns must be in their original, unworn condition and postmarked to Samantha Lavi Artistry within 7 days of your order being received. If your return is postmarked more than 7 days past your delivery date, we cannot return or exchange your piece.

What's the Process?

1. Email SamanthaLaviArtistry@gmail.com and I will send you the required form for returns/exchanges.
2. Once your return/exchange has been approved, you will receive a prepaid shipping label via email to send back your return.
3. RETURNS: Upon receiving your return, Samantha Lavi Artistry will issue a full refund to the card you purchased the item with.
EXCHANGES: Upon receiving your item to be exchanged, Samantha Lavi Artistry will email you to inform you that your return has been received. Replacement items will be shipped back to the customer within 7-10 business days.
4. Orders that meet the above requirements are eligible for one exchange only and after that point are not eligible for any further refund or exchange.
5. Samantha Lavi Artistry is not responsible for lost or stolen packages on any orders.

